

Langley Research Center
100 NASA Road
Hampton, VA 23681-2199



March 23, 2004

447

Reply to Attn. of:

To: Mr. Terrence J. Waldron, PE
37 Industrial Drive
Exeter, NH 03883

From: Project Manager,
Repair/Replacement of 350 psi Steam Distribution System for Utility
Tunnel No. 4, and Repair of Utility Tunnel No. 4 Project
NASA Contract NAS103074 (A/E)

Subject: Outstanding Performance for the Design/Construction Package
provided by the A/E (Waldron Engineering Inc.) for the Project

The design portion of the **Repair/Replacement of the 350 psig Steam Distribution System for Utility Tunnel No. 4, and Repair of Utility Tunnel No. 4** has been completed. The design work, which included site investigation, system analysis, construction drawings, controls, specifications, schedule projections and cost estimating has been performed by your firm, Waldron Engineering Inc.. It has been our pleasure to work with such a dedicated group of extremely professional individuals. From the start of the contract in July of 2003 when Waldron was asked if the work could be completed in 6 months rather than the 1- year originally requested in our solicitation, your company has consistently replied yes and delivered. The personnel from your organization worked hard to be a part of our team and put in many dedicated hours to meet our requests and provide a quality product. To cite all their contributions would be quite lengthy but I would like to emphasize the following:

Mr. John Sweet your Project Manager. John is extremely easy to work with, provides many valuable suggestions, and maintains a thorough grasp of the entire project and when confronted with potential conflict deals with it firmly and reasonably. We appreciate John's leadership during the Project and were especially impressed with his and your willingness to make personnel available for face-to-face discussions when sticky issues arose. Another strong attribute of John's is his ability to thoroughly investigate a problem and come to a definite and accurate solution.

Mr. Michael Mark your Staff Mechanical Engineer. Michael was diligent and thorough in his investigations. He provided quiet confident insight to questions asked and analysis of potential problems.

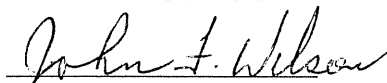
Mr. Jeremy Smith your Instrumentation and Controls Engineer. Jeremy was a great asset to the Project with his extensive knowledge of the Delta V controls system and very patient and thorough in his discussions of the controls logic and operation.

Mr. Frank Manter, Mr. Barry Carpenter and Mr. Charles Cyr of your Electrical Staff. These gentlemen quietly went forward with their work getting information on their own and digging into all areas with little help from us in order to understand our electrical system and its operation.

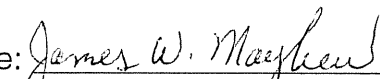
Mr. David Forbes your Construction Manager. David provided us with a timely and practical understanding of both the cost and scheduling functions and brought them forward in a method that was easily understandable. His expertise and knowledge from a contractor's viewpoint was invaluable in both his presentation of the material and in helping us make critical decisions.

All of the above mentioned individuals as well as others we met and or talked to via telephone performed admirably in their areas of expertise. In our opinion, all of the individuals we had contact with maintained a positive attitude during the design effort and utilized their expertise and knowledge to provide a quality product.

Please express the Project personnel's sincere appreciation and thanks to these individuals and all others with your firm who worked on our project for their outstanding support. We feel that their efforts are deserving of recognition and certainly will be the main reason our project will be successful as it goes forward to the Procurement and Construction phases. It is hoped that this letter will serve to strengthen their tenure with Waldron and for any future advancement or award that might be contemplated. Waldron has performed exceptionally well in providing a design ready for procurement and construction for us and we hope that we will be able to use Waldron's services on future work here at Langley Research Center.


John F. Wilson,
Project Manager


William B. Simmonds
Deputy Project Manager

Concurrence: 
James W. Mayhew, Head
Projects and Contracts Management Branch

CC:

Chris A. Mouring, Chairman of A/E Selection Board

Richard C. Shisler, Contracting Officer

George C. Firth, Deputy for Engineering and Maintenance, RFSC